

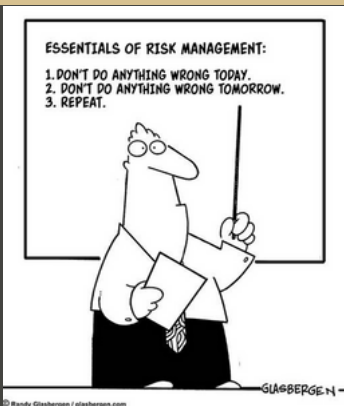


# UPSTATE NY RIMS CHAPTER

CHAPTER MEETING  
THURS, MARCH 14TH  
DARWIN D. MARTIN  
HOUSE  
125 JEWETT PKWY  
BUFFALO, NY 14214

28TH ANNUAL GOLF  
TOURNAMENT  
THURS, JUNE 20TH  
RAVENWOOD GOLF CLUB  
929 LYNAUGH RD, VICTOR,  
NY 14564

RIMS UPSTATE NY  
EDUCATION DAY  
THURS, OCTOBER 24TH  
DEL LAGO RESORT &  
CASINO  
1133 NY-414  
WATERLOO, NY 13165



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## The RIMS Report



### RISK MANAGEMENT TOUR & LUNCH

MARCH 14, 2024  
10AM - 3PM  
DARWIN D. MARTIN HOUSE  
BUFFALO, NEW YORK

Don't miss this opportunity to check out this property designed by renowned architect Frank Lloyd Wright.

Members: Complimentary  
Non-Members: \$50

THANK YOU TO  
OUR SPONSORS: **Jones Jones**  
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Register at  
<http://upstatenewyork.rims.org>

Registration is open for our first chapter meeting of 2024! We'll be getting a behind the scenes risk management tour of the famous Darwin D. Martin House in Buffalo, New York! Don't miss this opportunity to check out this property designed by renowned architect Frank Lloyd Wright. Lunch will be provided with a happy hour to follow! Special thanks to Jones Jones LLC (Sarah Thomas) for sponsoring this event!

Space is VERY limited so register early to secure your spot!  
<http://upstatenewyork.rims.org/events/31424>



RIMS REPORT | #9 Q1 2024

# Risk Professional Spotlight

## Heather Card

Director of Risk and Safety  
del Lago Resort & Casino



### How did you get into Risk Management?

I had previously been employed for a number of years as a Loss Prevention & Safety Manager for a big box retail home improvement store. It was during this time that I

unknowingly began my career in Risk Management. The position as a Loss Prevention & Safety Manager taught me how to identify various risk factors and methods of loss, and work accordingly to develop and implement programs to mitigate, reduce, and ultimately prevent those incidents from occurring. It wasn't until a few years after leaving the retail industry that a former Supervisor had recruited me to join the Risk Management and Safety department at del Lago Resort & Casino.

### What is your biggest challenge as a Risk Professional?

The biggest challenge I have faced throughout my career has been to develop an overall organizational work culture that operates under the concept of preventative risk management, rather than reactive risk management.

### What is the most important skill for a Risk Professional?

In my experience, possessing people skills is a critical component to the success of Risk Manager. As a risk professional, it is important to possess soft skills that will allow you to build partnerships and positive working relationships throughout your organization. Developing these relationships allow you to effectively influence, inspire and educate employees which are critical factors to the organizations overall success, as well as the success of your risk and safety programs.

### What is one item you cannot live without?

My faith and the ability to keep hope. Hal Lindsey said, "Men can live for forty days without food, about three days without water, about eight minutes without air...but only one second without hope".

### Who would you choose to be if you could switch places for a day?

Anyone because walking a mile in anyone's shoes, whether better or worse, grants you the gift of perspective.

### What is your favorite local restaurant?

Daniella's Steakhouse

### Who inspires you?

My 8-year-old daughter who was born with special needs because she fearlessly shows the world on a daily basis that she is so much more than the stereotypes of her diagnosis.

### What is the biggest risk you have taken?

Buying my first home during the pandemic.

### What is the best advice you have ever received?

I once read a Swedish proverb that said, "The best place to find a helping hand is at the end of your own arm". It reminds me that we have the ability ourselves, to accomplish anything we put our minds to.

### What is one fun fact about yourself people should know?

Ironically, outside of my profession, I am quite the risk taker and am always up for an adventure and thrill.

# Chapter President Update

What a ride it has been! 2023 left faster than it came. I am thrilled to recap the remarkable year we've had and share some of our biggest achievements.

- 1. RIMS Chapter of the Year Award - Our collective efforts and dedication were recognized on a larger scale when we were awarded the 'Chapter of the Year' by National RIMS! This award is a testament to the hard work our Board has put in to provide the very best educational content and the most meaningful networking opportunities.
- 2. Expanded Reach - We expanded our reach by holding our first-ever chapter meeting in Syracuse. This expansion marks a significant milestone in our chapter's growth and our commitment to inclusivity.
- 3. The Most Successful Golf Tournament Ever - We hosted the most financially successful golf tournament in the history of our chapter. Sponsorships and registrations were sold out in less than a month! The event was not only a testament to our chapter's spirit but also a significant fundraising success that will support our future initiatives.

As we celebrate these achievements, we also look forward to the future. We are continuing our work with local universities and are proud to offer two scholarships for local risk management students. This initiative is a part of our commitment to fostering the next generation of leaders in our field.

We have an incredible year planned for our local RIMS chapter. You can look forward to exciting new venues and relevant educational presentations. We want to provide our members and friends with opportunities to learn about the latest trending risk topics and network with the industry's best risk managers. And don't forget - Members attend ALL of our chapter meetings ASBOLUTELY FREE! Check out our event schedule on our website. If you haven't done so yet, follow us on our LinkedIn page, Facebook and Instagram. Here you'll find the latest updates on news, chapter updates and event information. Not to mention, all the smiling photos you'll see from our events! Your feedback, suggestions, and ideas are always welcome and appreciated.

Looking ahead, I am also excited to announce that we are planning to host our first ever one-day educational conference for Risk Managers in 2024. Our conference will focus on the "Future of Risk". We have a great line up of presenters and topics planned so stay tuned for more information on registration and sponsorships.

I want to take this opportunity to thank everyone that has aided in the success of the Upstate New York RIMS Chapter. Thank you to this incredible Board for dedicating the time and resources to make this organization and our local events possible. We wouldn't be as successful (or have as much fun!) without each and every one of you. Thank you for your passion, creativity, and friendship you all have given to me to make this the very best chapter in the world!

Lastly and most importantly, I want to thank OUR MEMBERS. Thank you for staying active and engaged at all of our events. Thank you for connecting our group to your colleagues and friends. You have shared your insights, experiences, and perspectives on risk and life. We have all learned from each other and helped each other grow. Thank you for helping create this special risk management community right in Upstate New York and allowing me to help lead it. I look forward to connecting with all of you in person soon!

Cheers to another amazing year!



ANNE ASKLOFF  
CHAPTER PRESIDENT





# Meet your 2024 Board Members



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- Moog Inc.



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# 2023 RIMS BILLS EVENT







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